

Flexible Working At QX

Candidate FAQs



What is Flexible Working at QX?

In order to unleash a person's potential and enable them to be healthy and productive, regardless of where they work, QX has introduced a flexible work model where they get to choose the work model that suits them the best. Our flexible work models aim to ensure that our workforce has the opportunity to be to work where they perform best – at home, in the office or a mix of both.

What are the new work arrangements at QX?

We provide a flexible work arrangement to all QXites. You can choose from the following three work models **(i) Remote (ii) On-site, and (iii) Hybrid.**

Generally, we want you to choose the work preference that best suits your lifestyle and way of working. However, there may be scenarios where our clients or business requirements may influence the selection of work arrangements.

What is a hybrid work model?

A hybrid work model is a combination of working a few days in the office and a few days at home. Your manager will decide the specifics. You come into a QX office some weeks per year. You are provided with a temporary desk when you come to the office. You just have to carry your laptop while the admin department takes care of the rest.

Does QX offer permanent work from home?

Yes, if your manager is happy with the productivity and your clients don't require you to work from the office, we will offer you to work permanently from home. However, every six months, we will review all work arrangements.

What equipment will QX provide to @home, @office, and @hybrid employees?

All employees will receive the following: laptop/desktop, headset, keyboard, mouse, cables/adapters. @home and @hybrid employees will have these shipped to their homes. Moreover, QX also provides a monthly utility allowance and a work desk & chair to @home and @hybrid employees to set themselves up for success in home workspaces.

How soon can we switch between work models? E.g. work from home to office

We ask that employees choose their working preference every six months. Post that, you will have the opportunity to update your selection. However, there may be exceptions, and each request will be reviewed on a case-to-case basis.

What if the client wants the team to work from the office, but the employee wants to continue working from home?

We will try our best to accommodate your requests as long as there are no productivity and work discipline concerns. However, our clients will have to be listened to.

Is one work model better than the other?

We have designed the work model so that all of you can get the maximum benefit. Our main goal is to provide you with flexibility while still listening to our clients. However, it is impossible for us to create a single model that fits all our requirements.