

## KEY TAKEAWAYS

# QXcelerate

ACCOUNTING INSIGHTS EVENING

19 MARCH 2026 | LONDON

Powered by: QX Accounting Services

**BIG IDEAS. HONEST CONVERSATIONS.**

**Real perspectives on what's next for accounting firms.**

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### 01 The Operating Model Is Being Rewritten

The traditional pyramid is giving way to tech-enabled, diamond-shaped models, where data, technology, and delivery capability sit at the core.

### 02 Tech Strategy Is Now a Boardroom Priority

Firms are actively building clear tech roadmaps for 2026 and beyond, aligning platforms, data, and workflows to long-term growth plans, not just short-term fixes.

### 03 AI Is Moving from Hype to Application

The focus has shifted from "what AI can do" to where it actually fits in the workflow, with firms taking a think big, start small, scale fast approach.

### 04 Value Creation Is About Acceleration, Not Efficiency

It's no longer just about doing things better; it's about doing them faster. Firms are combining talent, tech, and global delivery to accelerate outcomes.

### 05 GCCs Are Becoming Core Infrastructure

Global Capability Centres are no longer a cost lever. They are central to capacity, resilience, and scalable growth, especially for firms with aggressive expansion plans.

### 06 Outsourcing Is Now a Designed Strategy

The shift is from reactive support to intentional, tech-led integration. Leading firms are aligning a defined percentage of billables to global delivery.

### 07 Technology Alone Doesn't Transform Firms

Real impact comes when firms rethink how work flows, how teams collaborate, and how capacity is managed, not just the tools they use.

### 08 Global Delivery Models Are Maturing Fast

The gap is widening between firms that build integrated global delivery engines and those that continue to outsource tasks in silos.

### 09 AI, GCCs, and Outsourcing Are Converging

These are no longer separate levers. Together, they form the foundation of modern, scalable operating models.

### 10 The End Goal: Better, Faster Client Outcomes

All roads lead to one outcome: consistent, high-quality, and faster client delivery at scale.

## An Evening to Remember

QXcelerate London 2026 brought together some of the most forward-thinking leaders in the industry.

### The message was clear:

*The future of accounting won't be defined by size, but by how firms design, scale, and execute their operating models*

[View Gallery \(2026\)](#)

